

## This Webinar is Intended to Help You

- Prepare for a website redesign
- Scope your project for your RFP
- Communicate the need for this project to content editors and leadership
- Wrap your brain around the content in your CMS



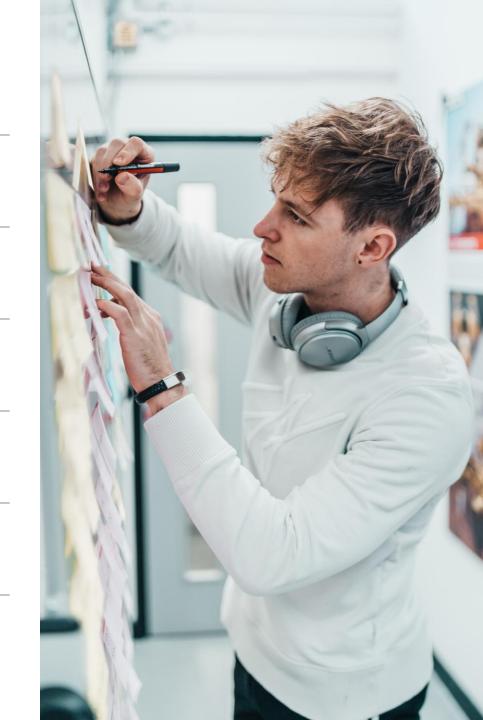
### Our Goal for You

Feel Confident, Prepared, Motivated



### I'll talk about

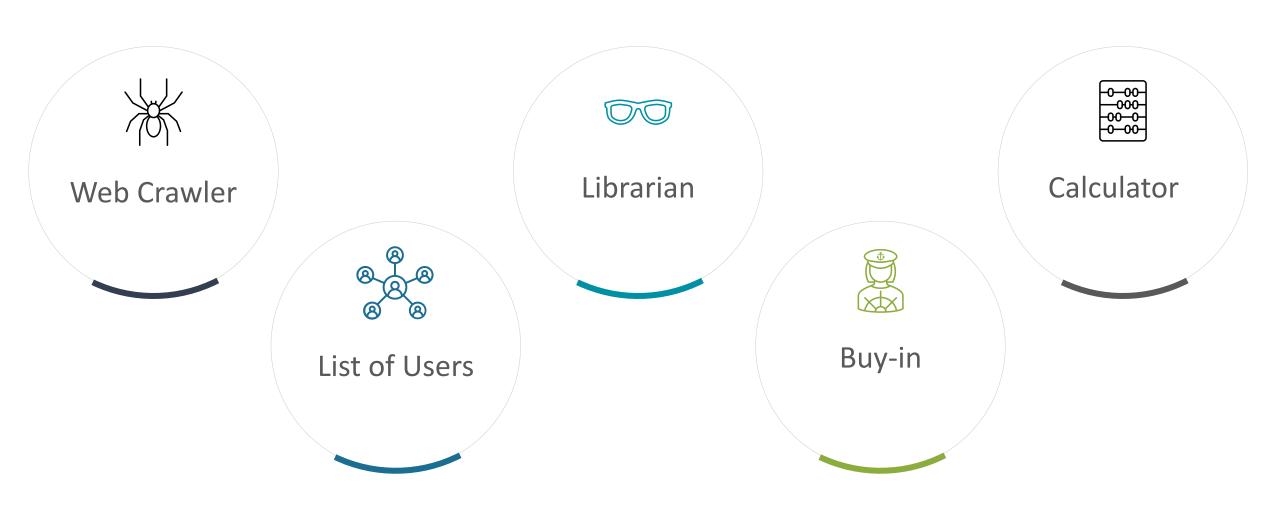
- 1 Tools to get started
- 2 Starting small, breaking up the work
- 3 Making a cool new friend
- 4 Rehoming
- 5 Events & News
- 6 One more big impact move



Getting Started



### Tools to Get Started



### 1. Take Inventory

This really is the first step

### Take Inventory With a Crawler

- Run a crawl. Find everything.
- Pages, PDFs, images, other docs
- We use Screaming Frog
- Free options include Xenu Link Sleuth, BeamUsUp, SiteOne Crawler
- Talk with your server people

```
/about/early-childhood-development-center
/about/governance
/about/irpe
/about/irpe-irb
/about/mission
/about/parking-on-campus
/about/procurement
/about/social-media
/about/staff-and-faculty-listing
/academics
/academics/academic-departments
/academics/calendar/2022FA
/academics/calendar/2022SU
/academics/calendar/2023WI
/academics/course-catalogs
/academics/honors
/academics/human-services-degree-programs
/academics/online
/academics/online?utm_source=edu-website&utm_medium=\
/academics/online-success
/admissions
/admissions/8-easy-steps-to-enrollment
/admissions/accuplacer
```

### After You Crawl, Decide What You Need to Know

These 3 questions can help people make quick decisions assessing the state of content.

Speed is your friend.

- 1. Is it current, accurate? OR
- 2. Is content outdated and should be deleted? OR
- 3. If you have an intranet, does it belong there?

### Find All the Users

### Find the People

- 1. List everyone who has a login to your website
- 2. List every unit who owns pages of content
- 3. Match the users to the units; those are your content reviewers



### Distribute Review Lists

- 1. Add a column with a dropdown for **Keep**, **Delete**, **Intranet**
- 2. Split up your inventory
- 3. Every unit gets their own chunk of URLs, PDFs, docs
- 4. Give them a week to review. Then another week grace period.

```
/about/early-childhood-development-center
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/about/staff-and-faculty-listing
/academics
/academics/academic-departments
/academics/calendar/2022FA
/academics/calendar/2022SU
/academics/calendar/2023WI
/academics/course-catalogs
/academics/honors
/academics/human-services-degree-programs
/academics/online
/academics/online?utm_source=edu-website&utm_medium=v
/academics/online-success
/admissions
/admissions/8-easy-steps-to-enrollment
/admissions/accuplacer
/admissions/accuplacer?utm_source=edu-website&utm_medi
/admissions/accuplacer?utm_source=edu-website&utm_medi
/admissions/adultnon-traditional-students
```

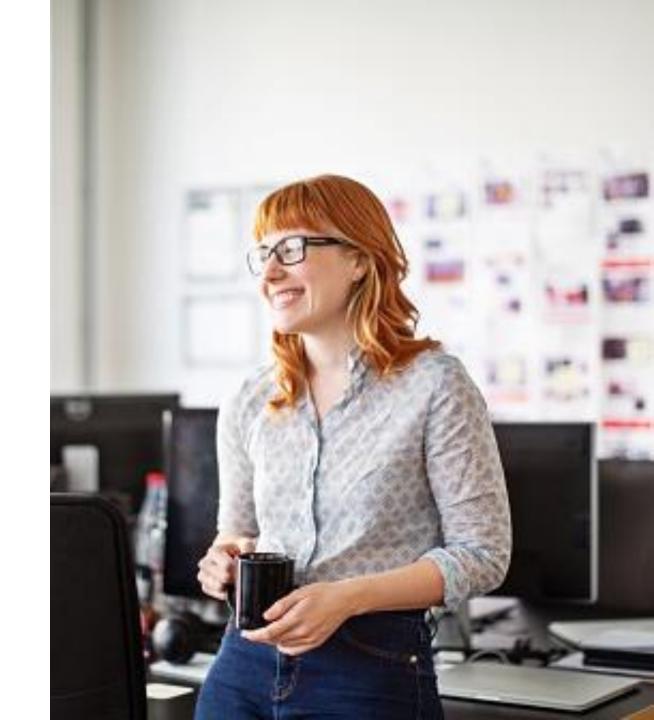
## Small lists, 3 choices. Don't overthink.

## Meanwhile, make a cool new friend: Your digital librarian

### Not Sure Who This Is?

Check in with your library's staff. Might be

- College/University Archivist
- Digital Content Specialist
- Digital Librarian



### Awesome things our digital librarian did for us



### Wayback Machine

Set up an account for us with Archive.org



### **Requested Crawls**

Internet Archive crawls week before go-lives



### Catalogued Files

Newsletters, minutes, fliers, added to University Archives & catalog



#### Peace of Mind

Stakeholders knew their stuff would be preserved & available in future



### Connect with Leadership

Your boss, your boss's boss, your boss's boss's boss

### Start Getting Buy-in.

### Talking Points:

- You're pre-planning
- Scoping a future project
- Taking inventory, cleaning up outof-date info
- Goal is to have a faster redesign process to save the college money, time, effort
- Ask for their support



### Then at a Future Meeting







"Re-homing" Content

### Did You Get Pages to Delete?

- Don't just trash them; make a plan.
- Set up a redirects file so those URLs go somewhere other than a 404.
- Might be to a parent page.
- This helps you preserve SEO value too.



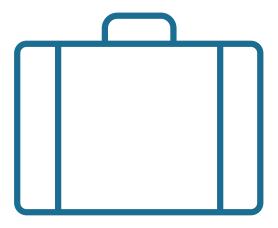
### Move Internal Content to Your "Intranet"

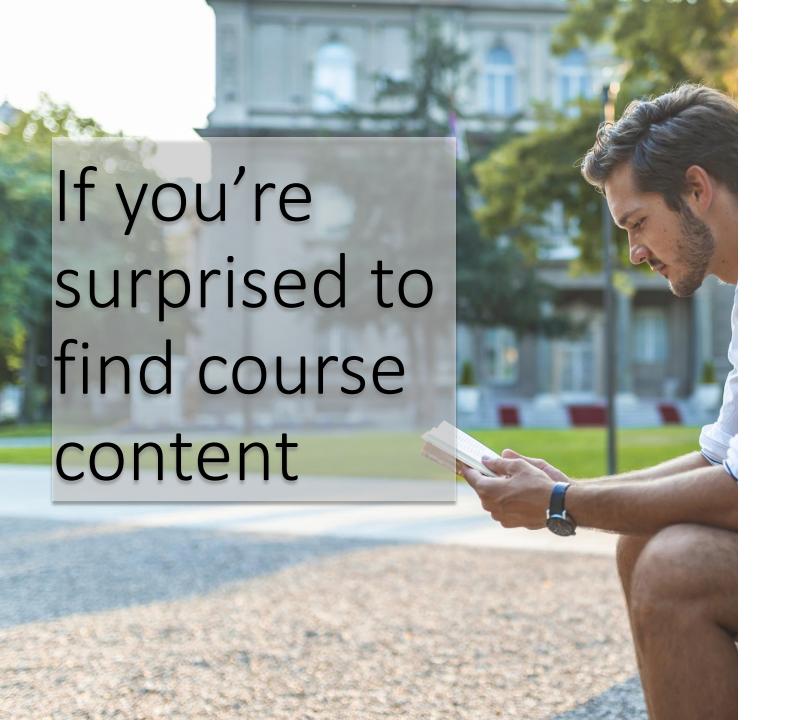
- Intranet = Sharepoint, "Internal" section, intranet
- Destination for any content about the business of your college
- Not there for external audiences or future students
- ex. Forms, committee schedules, how to request services from office staff or reset a password



### Contend with Unneeded PDFs

- 1. Check the links to these files so they don't 404
- 2. Remove them entirely from your CMS
- 3. Transfer the ones to preserve to your friend the digital librarian

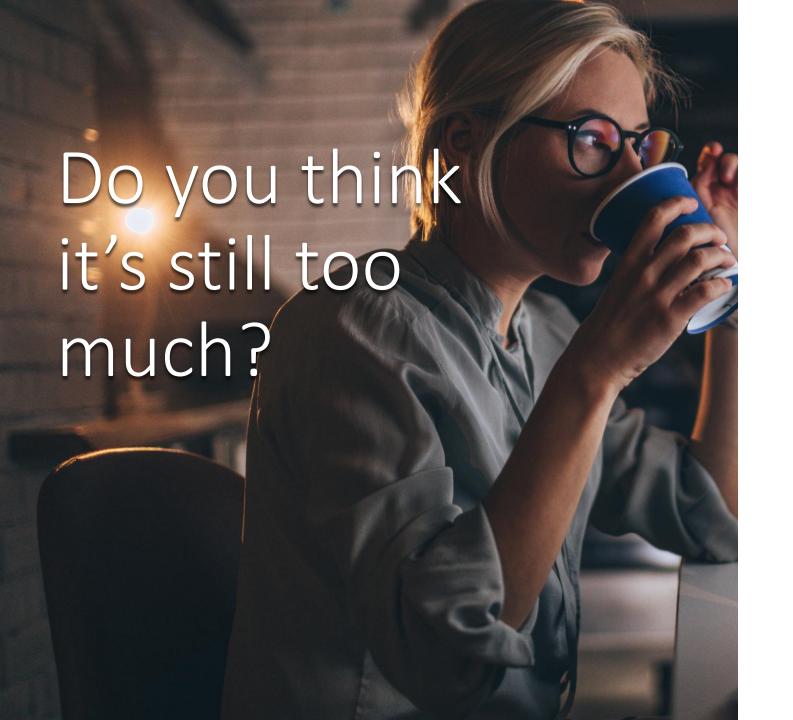




Get it moved into your academic technology solution.

Students want their assignments in one place. Like Canvas.

## Hopefully, you have a cleaner list of necessary content now.



Get out your calculator.

# What if you reviewed every page of content for 15-20 minutes/year?

Which you should.

### Add it up.

# of pages

X .33

= # of hours needed to review entire site

### Example: There are 3,200 pages of content left

3,200

X .33

1,056 hours needed for review

26.4 weeks of review time

55% of effort in 1 work year for FT person\*

\* Assumes 2 weeks of vacation and 10 paid holidays

### Content pages have a price.

## Start your web redesign planning knowing what yours is.

## Anticipating Events & News

There may be a lot here.



## Did your crawl turn up thousands of events?

## How many years of press releases, student profiles, news?

### Keep these lists for your team.

Set a default to remove events if older than a year.



### Make a Plan for News & Articles

#### Set a Metric for Archiving

Decide how far back you want to go for all content types:

- News
- Press Releases
- Profiles & Articles
- Newsletters

Write this up as a standard and schedule annual archiving events going forward.

#### Use Analytics for Traffic

Check traffic on Google
Analytics to find the
exceptions to your archiving
metric.

- Look for high traffic articles.
- Watch for linking from external sites.
- Keep the gold.

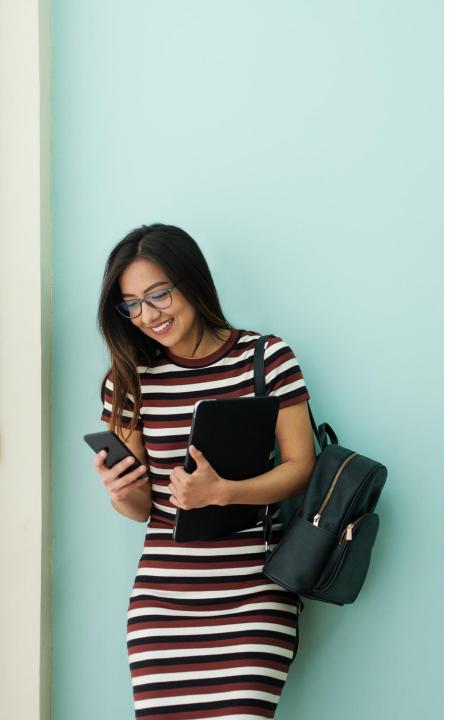
#### Archive the Rest

Work with your digital librarian to create a digital archive.

Check on internal linking to be certain you don't cause 404s.\*

<sup>\*</sup> Email me if you don't know how to do this.

One other big thing



Get your Google Analytics in order.

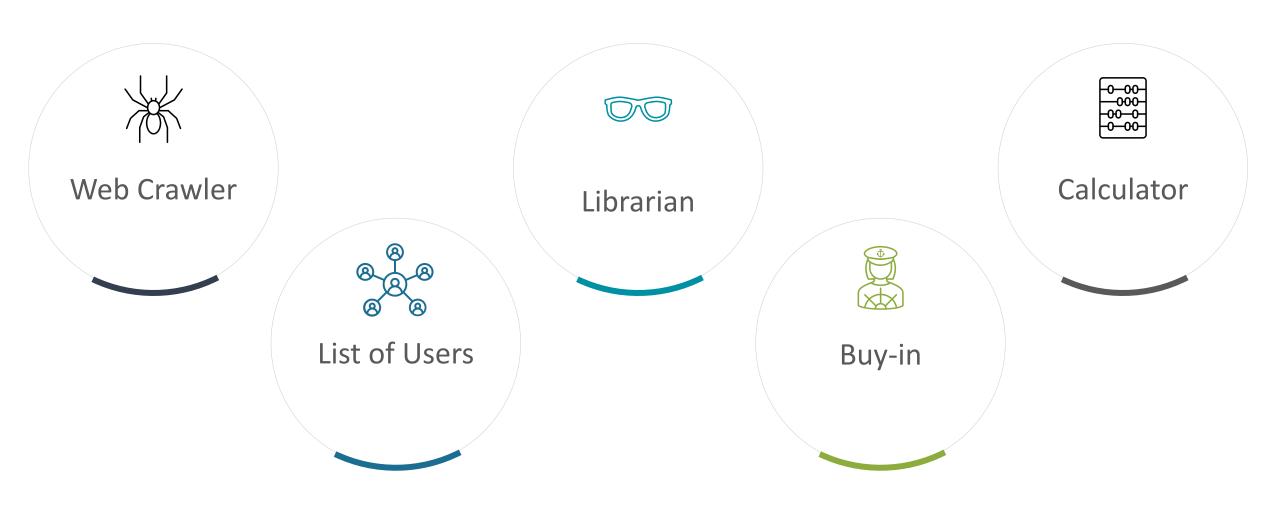
## What are you tracking in GA4? How far back are you tracking?

### Consider an audit.

Stamats' crack team of digital strategists can help you get set up for MEASURABLE success.

(Call us.)

### Recap: Your Tools



## Benefits of Starting Now

### Scope

You'll better understand the scope of project

### Time & \$\$

You'll save money & especially time once you start

### Accurate RFP

Leading to more realistic proposals

### **Change Mgmt**

Stakeholders are aware & likely supportive

### Lighter, Faster

Your website will already start performing better

### 3 Helpful Resources

## Accreditation Content

Create an <u>accreditation content</u> strategy that is user-focused and alleviates internal anxieties.







Home > Content > Accreditation Content: Requirements, Expectations, Anxiety

#### Accreditation Content: Requirements, Expectations, Anxiety



Joan Benson January 3, 2025 Share On

So, you've been asked to add content to your website because "it's required for accreditation." Do you have a strategy for how to respond to requests like these? Do you need a strategy for content that is "required"?

We've learned from schools at every level that the answer is yes. You need a strategy and a plan for adaptation. Accreditation requirements for web content matter—yet they are often vague, open to interpretation, and carry a load of faculty and administrator anxiety that can confound all your UX content strategy.

#### You Need an Accreditation Content Strategy

Without an accreditation content strategy, your prospective students may be greeted by a stiff, intimidating disclosure statement as they arrive at your website. (Worse, it might show up on the search engine results page as the metadescription.)

We know students care about accreditation, yet it needs to surface at the appropriate point in their journey. As you clarify your institution's strategy for this content, keep the user front and center.

#### Accreditation 101

If you're new to working in higher education, the whole accreditation process can be mystifying. Annual reports, learning outcome tables, student demographic data, words like "pedagogy"—lit's a lot of work for a very important reason. Prospective and current students need to know that the school they choose is legitimate and isn't turning their hard-earned tuition money into useless credentials.

Accreditation also ensures that administrators, faculty, and staff willingly open their doors for a thorough background check. The oversight agencies look for more than just graduation rates – they're digging deep into curriculum standards, faculty credentials, financial records, student demographics, and more. In fact, post-secondary schools must earn accredited status to participate in federal student aid.

The Council for Higher Education Accreditation (CHEA) has some great information about the who, what, when, and why. They also monitor the accrediting agencies themselves and maintain a public database of over 8,200 institutions and over 44,000 programs in the U.S.

#### The Top Accreditors Are Regional—Usually

At the institutional level, most colleges and universities in the U.S. undergo review by 1 of 6 regional organizations:

- HLC: Higher Learning Commission
- NECHE: New England Commission of Higher Education
- NWCCU: Northwest Commission on Colleges and Universities
- SACSCOC: Southern Association of Colleges and Schools Commission on Colleges
- WSCUC: WASC Senior College and University Commission
- ACCJC: Accrediting Commission for Community and Junior Colleges Western Association of Schools and Colleges

Regional accreditation is considered the gold standard for institution-wide accreditation. Generally, national accreditation is considered a lower standard for the college or university as a whole. However, CHEA also recognizes certain faith-related governing bodies to accredit religiously affiliated schools nationally. There's also a CHEA-recognized organization for schools whose students learn primarily by distance education—a modality at odds with the notion of "region."

### Website Governance

Discover the <u>best practices</u> to guide your website and content governance with roles and responsibilities.



### **Policy Library Essentials**

Best Practices to Guide Your Website & Content Governance with Roles and Responsibilities

### SEO Dashboard

Follow our step-by-step directions to set up your own SEO Dashboard. Easily track top search queries and tackle "quick wins" that move you to Page 1 of the SERP.

Content & SEO Performance Reset & Share \* Content Performance **Common Metrics** Session default channel group stamats Mar 1, 2024 - Feb 28, 2025 Outcomes Technical Average Page Load Time 1,033,346 412,968 399,780 17,948 2.28% 1.21% Program Group Perform.. **Behaviors** 2,086,383 2.02 5.07 522,032 2.51 00:04:02 **↓** -9.4% **#** 2.2% t 7.0% Traffic Channels User Device Preference Users by Age, Gender Total users • -0.9% | -10.0% mobile desktop 14,383 -28.6% 5,050 64.2% 1 4.863 10K 12.5K 15K 1-11/11 Page Content Performance % Δ % ∆ Total users 00:02:35 -5.2% 34,431 -4.3% -48.1% 79,403 00:00:54 -11.7% | 41.0% † 22,513 35,635 -0.5% | 20,306 1.5% t 3,259 16.4% t 00:01:06 00:01:42 3.7% \* -12.5% 20 245 -7.0% 1 15.0% + 1-100/3936 < > Top Landing Pages Drill down to see traffic channels **Website Conversion Actions** 59.2% : Clicks to Create an Accoun 36.5% # 28.673 0.0% # pt\_non\_degree\_study\_clicks 19,989 7,135 -42.9% 6.805 May 2024 6,060 Jul 2024 1-100/74599 Traffic Volume and User Type, Last 12 Months Sessions Total users New users

Site Content Metrics

Crganic Search Queries .

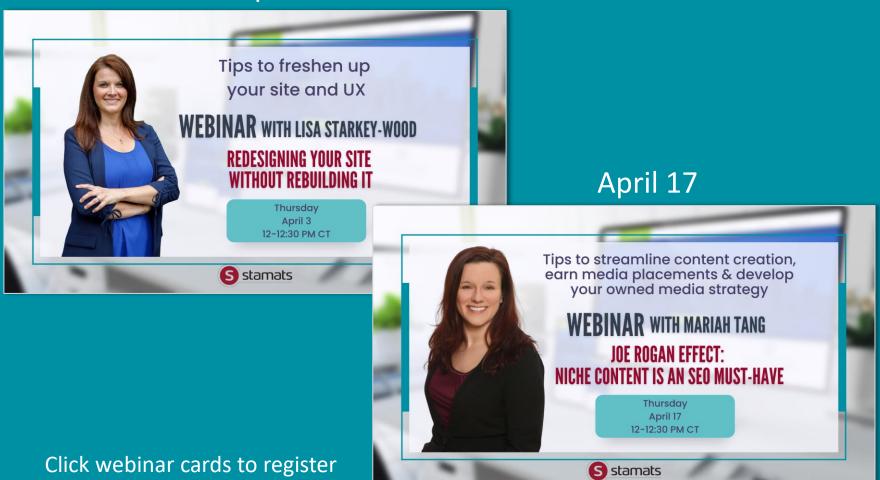
Blog Content Metrics

Program Groups

### Register Today!

April 3

Webinars You Don't Want to Miss





Reach out any time.

Thank you!

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A journey of a thousand miles begins with a single step.

Thank you!

- Lao Tzu



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